

Meter Relocation FAQs

Last Updated: September 2021

Will my meter be replaced?

If you are a natural gas customer in Leadville, your natural gas meter will be replaced. You do not need to take any action for your meter to be replaced. Each year, crews will work in a different area to replace natural gas infrastructure, allowing you to continue to receive safe, reliable natural gas service. We will keep you informed as we work in your area.

If your meter was already replaced for this project, your service will be unaffected as we complete the remaining years of the project. As we get ready to replace your meter, our workers will coordinate with you directly and use personal protective equipment when entering your home or business.

Will my meter be relocated?

If your current meter is positioned under the drip side of your roof, it will be relocated to the gabled ends or areas protected from snow melt. This will help prevent damage to the meter due to roof-melt drips refreezing on meters and ensure the safety of you and our crews during meter maintenance.

Will you restore my property after meter relocation?

After meter work is completed at your home or business, we will restore the area to preconstruction conditions.

Will my natural gas service be disrupted when my meter is replaced?

While we conduct meter relocation and plumbing to connect your service, we will need to temporarily disrupt your natural gas service. We will restore your service and relight your appliances as soon as we complete the meter work.

My home is in the historic district. Where will you place the meter so that it fits with my home's historic nature?

We will place meters in a location at your home that allows for safe and reliable natural gas service. We will also place them behind screening or in backyards to help maintain the historic nature of your home. We are keeping the City informed about meter placement in the historic district.

How can I ask questions about meter replacements for the Leadville Natural Gas Project?

Visit XcelEnergyNaturalGasProject.com/Leadville, call **833-359-0105** or email info@XcelEnergyLeadvilleGasProject.com. We look forward to talking with you.